

whostheref.com|whostheumpire.com

officials-for-sport.com

trading as

WhosTheRef.com

&

WhosTheUmpire.com

Privacy Policy



Privacy and security of all information is an essential and important policy of Officials-for-Sport.com. We always take every reasonable effort to protect the personal information of everyone who uses our service.

Security

Officials-for-sport.com provides online software and data storage for the purpose of managing sports officials and their appointment to fixtures. This Service is provided via officials-for-sport.com's websites known as whostheref.com and whostheumpire.com. These websites are secured using 256-bit encryption provided by Thawte.

The websites and associated databases are hosted at secure and professional facilities within the UK.

All employees of officials-for-sport.com, or contractors, or other third parties are contractually obliged to be familiar with and comply with the principals of the Data Protection Act 1998.

Physical Security

The website and database hosting facility is within a secure environment. Access is restricted to named individuals.

The administrative offices of officials-for-sport.com are never unattended whilst unlocked. Our internal IT systems are controlled by strong passwords and fingerprint recognition technology. Our network is protected by a firewall and PC's have anti-virus and anti-malware measures installed. All paper containing personal information is securely shredded.

Privacy

In the context of our relationship with you the Customer, officials-for-sport.com are a Data Controller.

In the context of you the Customer making the Service available to your users, officials-for-sport.com are a Data Processor.

In either case, officials-for-sport.com commit to never sending bulk or unsolicited emails unless required to do so for the satisfactory administration of the Service. We will not share your information with another organisation without your or your user's knowledge or permission unless required to do so by Law. We may from time to time contact you or your users to notify you or your users of matters relating to the Service such as new functionality, services or enhancements.

Cookies

A cookie is a small file which stores data on your device. The public pages of officials-for-sport.com's websites use cookies to analyse user's behavior for example which pages have been visited. Within the public pages of the websites, we do not use cookies to personally identify you.

When using the Service, cookies are used to facilitate and enhance the user's experience of the Service. The Service will not operate successfully if cookies are disabled.

We do NOT use cookies for marketing purposes or for collecting personal information.

Your Own Privacy Policy

It is likely that your organisation is required to register under the Data Protection Act 1998 as a Data Controller and have a suitable Privacy Policy in place. Your organisation's Policy can be made part of the authentication process in that your users must acknowledge they have read your Policy before proceeding. Your own Policy can be made available online.

Controlling Personal Information

The minimum personal information required for most users to use the Service is their email address. However additional information is desirable in order for the user to gain maximum benefit from the Service. Users have full control over which personal information is available to other users. However selected information is always available to Appointers and Managers within the user's organisation.

The Service facilitates the sharing of personal information with other organisations, this is for the purpose of appointing official's to fixtures within another organisation. Your own Privacy Policy should explain this to your users.

We may share your user's email address and/or mobile number with third parties for the purpose of delivering email or SMS messages. Your users may opt out of receiving SMS messages.

Passwords are encrypted prior to leaving the user's computer and are never stored in a human readable format. Users can store and request a password reminder, but as passwords are not stored in plain text they cannot be retrieved.

Information Collected by Us

Officials-for-sport.com collect and store information for the purpose of enhancing the security of the Service and analysing user's behaviour in order to enhance the operation of the Service.

This information includes:

- A record of every attempt, successful or otherwise, to log into the Service
- A record of password changes
- The URL of each page accessed
- A record of every CREATE, UPDATE or DELETE command used on the database
- A record of all emails generated by the Service

These records may include:

- Data that identifies the user
- The IP address of the user's device
- Data that identifies the user's ISP
- Data that identifies the user's browser
- The date and time of the user's action

General

Officials-for-sport.com may change this policy from time to time by updating this page. You should check this page at www.whostheref.com/privacy.php or www.whostheumpire.com/privacy.php from time to time to ensure that you are happy with any changes. We will notify you of any significant changes to this Privacy Policy.

Officials-for-sport.com are registered with the ICO in accordance with the Data Protection Act 1998

Registration Number: Z2724138.

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